

Welcome to the Cigna Choice Fund PPO Network



GETTING STARTED

Since you will not be able to create your personal Cigna account until after your effective date, you'll want to visit [Cigna.com](https://www.cigna.com) to find in-network providers and facilities in your area. Once on the Cigna.com landing page, you'll click "Find a Doctor, Dentist or Facility" to begin your search. You'll then be asked a few simple questions before being able to identify in-network providers. When prompted, please remember to indicate your status as a guest and to select PPO, Choice Fund PPO as your "plan" to ensure the right in-network providers are displayed.

FINDING CARE

Search for your doctor by name or search the Cigna network for a specific type of doctor or medical facility. You can filter your results by distance, cost efficiency, specialty and more—even by whether they are accepting new patients. You can also email a copy of your search results.

CREATING YOUR CIGNA ACCOUNT

Beginning 1/1/2021 you'll be eligible to create your personal Cigna account. To do so, please visit mycigna.com and create/register your account. To do so, you'll be asked a series of questions in order to confirm your identity. Once complete, you'll be given access to your own account, whereby you can identify providers, compare costs, and access other valuable tools and resources to help you maximize the Cigna - Choice Fund PPO network.

LOCATING A NETWORK PROVIDER

1. If you've created your Cigna account, visit [myCigna.com](https://mycigna.com) and log in with your user ID and password.
2. If you haven't created your Cigna account, visit [Cigna.com](https://www.cigna.com) and click "Find a Doctor, Dentist or Facility." Be sure to identify yourself as a "guest" and select "PPO" when searching for providers.

Note: The network name may appear differently in different geographical areas.

3. Call MotivHealth anytime, 24.7.

USING YOUR CARD

Effective January 1st, 2021, Cigna Network will become your new PPO Network. You will soon be receiving a new ID card reflecting the Cigna name and logo. Once you have your new card, you should stop using your old card.